
Purchase Junior Grecians Tickets Online

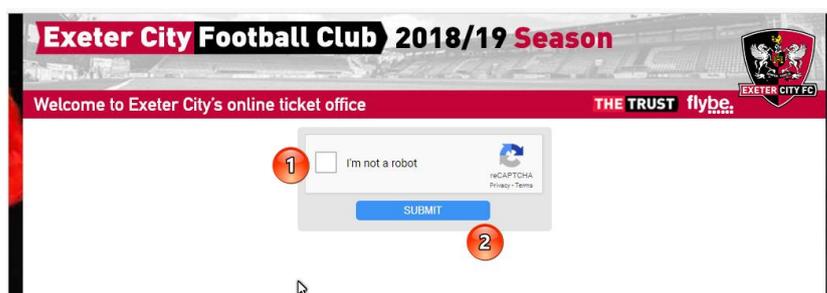
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1. Finding the Special Junior Grecians Ticket Offers.

To Access the Junior Grecians type this address into the URL bar on your browser <http://ecfc.co/ecfcoffers>

You will be presented with a Captcha screen to confirm you are not a machine. 1) Click the box You will either get a Tick or a picture screen will appear so follow the instructions.



2) When you have a tick in the I'm not a robot box click SUBMIT.



You will then be presented with the Junior Grecians Group Portal password screen where you must enter the password provided by the Junior Grecians.

2. The Junior Grecians Offer Group Portal.

This is the main Junior Grecian Group Portal page that shows the games available (1) and for each game there will be three options. There are two stands available – seats in the family blocks E and F in the IP Office stand and standing spaces in the Thatchers Big Bank family area.

Use the appropriate Buy button for the game and section you wish to purchase your Junior Grecians tickets in.

In this example we have highlighted the options for the Crewe game with seats in Blocks E and F and Standing in the Family area.

The maximum number of tickets you can purchase in seating area is four and must include at least 1 adult, the limit on Standing is eight and must include at least 2 adults.

Event	Info	Section/Details	Special Offer	Info
#11 Crewe (H)	Crewe Alexandra	IP Office Stand E	Family Seating	Junior Grecians - Seating Block E
#11 Crewe (H)	Crewe Alexandra	IP Office Stand F	Family Seating	Junior Grecians - Seating Block F
#11 Crewe (H)	Crewe Alexandra	Big Bank Family STANDING	Family Standing	Junior Grecians - Standing
#12 Yeovil Town (H)	Yeovil	IP Office Stand E	Family Seating	Junior Grecians - Seating Block E
#12 Yeovil Town (H)	Yeovil	IP Office Stand F	Family Seating	Junior Grecians - Seating Block F
#12 Yeovil Town (H)	Yeovil	Big Bank Family STANDING	Family Standing	Junior Grecians - Standing
#13 Grimsby (H)	Grimsby Town	IP Office Stand E	Family Seating	Junior Grecians - Seating Block E
#13 Grimsby (H)	Grimsby Town	IP Office Stand F	Family Seating	Junior Grecians - Seating Block F
#13 Grimsby (H)	Grimsby Town	Big Bank Family STANDING	Family Standing	Junior Grecians - Standing

3. Picking Seat.

In this example we choose the But button for Block F for Crewe and now see a seat map of that block with the pitch at the top.

You can select seats the green highlighted ones. Please do not leave gaps of one seat otherwise other Junior Grecians may not be able to attend.

In the example seat 15 and 16 in row D have been chosen (1) and the seats have been put in the basket (2).

The map of the stadium (3) shows the position of the stands to the playing pitch.

event tickets confirm payment complete Account ?

CHOOSING YOUR SEATS/No. OF TICKETS

For Seating Areas: Click on the available Group Seats (in Green) to put them into your cart.
For General Admission Areas: Enter the number of tickets required.

To add other Tickets to the order click the blue Event dot at the top to return to the ticket offer list.
When you have all the tickets you wish to use the CONTINUE button to proceed to checkout (if there is no CONTINUE button it means you have exceeded the offer limits)

Event Name	Category	Status	Info	Date Start
#11 Crewe (H)	2018-19 Regular Season	Scheduled	Crewe Alexandra	12/15/2018 3:00 PM

Section: IP Office Stand F Family Seating

Available ●
Available ○
Not Available ●

1

Event	Section	Row	Seat	Price	Type	Delete
12/15/18 3:00 PM	IP Office Stand F	D	16	£22.00	GPortal	<input type="checkbox"/>
12/15/18 3:00 PM	IP Office Stand F	D	15	£22.00	GPortal	<input type="checkbox"/>

Items: 2 DELETED

CANCEL CONTINUE

2

3

BOOK MATCHDAY HOSPITALITY
IP OFFICE MAIN STAND
BUY A MATCH PROGRAMME
RS' CIDER BANK
AWAY T

Now use the CONTINUE button to select the type of tickets required.

If you select more than 4 seats the button will disappear and you will need to use the DELETE tick boxes and button to remove the extra seats.

If you wish to add tickets for other games or in other sections (there may be no seats left in the chosen block then click the Blue event dot at the top to return to the Junior Grecians offer page.

If you make a mistake you can use the delete check box in the basket next to the appropriate seat, then use the Delete button to remove the seat or the Cancel button to clear everything and start again.

4. Selecting the Ticket Type.

This screen enables you to choose the discount for each seat chosen and at least one must be a Family Area Adult (1) and another a Junior Grecian (2).

The total payable is shown in Green (3) and if you are happy you can proceed to Login and pay using then use the CONTINUE button (4).

You can use the ADJUST CART button to return to the previous screen.

At the top of the screen is the progress bar and you can click any of the blue dots to return to the appropriate stage or the icons to access the shopping cart, cancel order or help.

Welcome to Exeter City's online ticket office

THE TRUST flybe EXETER CITY FC

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CHOOSE THE TYPE FOR EACH TICKET.
"None" is the full price and activates the drop down list
Select appropriate price from the available concessions

Cart will expire in 5 minute(s), 52 seconds

Date/Time	Info	Section	Row	Seat	Price	Discount	Add/Remove
DEC 15 SAT 3:00 PM	Crewe Alexandra	IP Office Stand F	D	16	£22.00	£22 Family Area Adult	ADJUST CART
DEC 15 SAT 3:00 PM	Crewe Alexandra	IP Office Stand F	D	15	£0.00	£0 Junior Grecian	ADJUST CART

Item Count: 2 Sub Total: £22.00

RESET DISCOUNTS APPLY PROMOTIONS CONTINUE

5. Login or Create Ticket Account.

As with many on-line services you need to have an account with the system.

The Junior Grecians portal is part of the Exeter City ticketing service so if you have purchased tickets for them you will already have an account.

If you have an account sign in using the appropriate Login and password (1)

If not you will need to create one using the Create Account button (2).

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ACCOUNT SIGN IN

Please Note: If you are already registered use that account to link to your priority member privileges. Use the 'Forgot' links below if you can't remember your account details.

If you still can't access your account then please register with different email and send email to tickets@ecfc.co.uk with your name and address so we can restore the links.

Existing User

Login Password SUBMIT

New Account

Email CREATE ACCOUNT

Forgot Your Password? | Forgot Your Login?

6. Checking and Confirming your Order.

Once you have signed in or created the new account the final payment confirmation screen will be shown.

The last four digits of the card that will be charged are shown in Billing Address box (1).

In the example no card details are shown so we would need to use the Update Account button to provide these details.

The full details of the tickets is shown (2) and total price to be charged will be shown at the bottom (3)

The default delivery is first class post but you may choose a different option using the dropdown (4).

Billing Address	
Name	Mickey Mouse
Address	St James Park Stadium Way
City	Exeter
Zip/Postcode	DV EX4 6PX
Contact Number	01392 411243 /
Card Type	
Last4	

UPDATE ACCOUNT

Shopping Cart								
Info	Date	Section	Row	Seat	Product	Discount	Price	
Crewe Alexandra	15/12/2018 3:00 PM	IP Office Stand F	D	15	GPortal	£0 Junior Grecian	£0.00	
Crewe Alexandra	15/12/2018 3:00 PM	IP Office Stand F	D	16	GPortal	£22 Family Area Adult	£22.00	
Item Count: 2							Calculated Total:	£22.00
							Shipping:	£0.00
							Processing Fee:	£0.00
							Tax:	£0.00
							Final Total:	£22.00

Payment and Delivery	
Payment Type	Credit/Debit Card
Delivery Type	Collect (£0)

SUBMIT ORDER

If you happy everything is correct use the Submit Order button (5).

If you wish to change the order or cancel it use the appropriate dot or icon on the navigation bar at the top of the page

